


SAGAR RAI

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 sagarrai921@gmail.com



After Graduated in **Electrical Engineering, 02 year of experience** working in Weartech Engineers Pvt. Ltd, Bhopal deals for UPS systems (including large commercial UPS). Primarily focused on implementation of digital systems. Excellent interpersonal and communication abilities and possess a wide range of technical skills. Enjoy being part of a team, as well as managing, motivating and training a productive team in a challenging working environment.

PROFESSIONAL SUMMARY:

Service Engineer at Weartech Engineers Pvt. Ltd, Bhopal

Works in authorized business partner of Emerson Network Power (Now Vertiv Energy Pvt. Ltd.)

deals in UPS systems from **600 VA to 20 KVA.**

Direct and oversee fault call, breakdown call, ensure quality; issue, repair reports at the conclusion of critical jobs for proper historical documentation; execute equipment maintenance strategies and perform other duties or projects as assigned within 20 KVA authorized.

- Responsible for all aspects of undergoing work including site visit, installing instruments & installation planning. With other technical support at site of electrical design, cable layouts, selection of correct parameter appliances.
- Diagnose malfunctioning systems, equipment, and electrical parts, via using test equipment to identify the cause of breakdown. Also giving precautions so that same problem never repeats.
- Other things to see proper & regular visit for the customers under Annual Maintenance Contract.
- Trained and managed other new employees, ensuring adherence to safety procedures and maintenance of high quality service standards expected by management with leading the team at the time of project operations.
- Good communication skills and ability to work in a team environment.

TECHNICAL ACUMEN

- ✓ Good problem solving and organizational skills.
- ✓ Basic Knowledge of MS Office, Networking, Operating System & all office tools of computer system.
- ✓ Functional Skills Conflict Resolution
- ✓ Observation
- ✓ Data analysis
- ✓ Creativity & Dedication
- ✓ Team working & Adaptability
- ✓ Planning & Organizing

PROFESSIONAL EXPERIENCE

Weartech Engineers Pvt. Ltd. Indore.
Service Engineer

Nov.2017 to Sept.2019

Responsibilities:

- Handled all technical calls in my shift ensuring 100% information and effective query resolution.
- 24 hours Support to clients on phone call & to understand the query.
- Shouldered additional responsibility to floor walk, facilitate training, evaluate performance and manage service visits of all Engineers in the absence of TL.

Achievements:

- Achieved **Engineer of the month** award for best performance.
- Selected for the India level technical training of Electrical Power System in Pune.

EDUCATION

B.Tech. (Electrical Engineering)

People's University, Bhopal (*CGPA 8.0, Year 2017*)

Higher Secondary

M.P. Board, Bhopal (*Result 65% Year 2013*)

High School

M.P. Board, Bhopal (*Result 75% Year 2011*)

PERSONAL DETAILS

Permanent Address - Bank Colony Pipariya. Dist. - Hoshangabad (M.P.)

Father's Name - Mr. Rajendra kumar Rai

Mother's Name - Mrs. Sangeeta Rai

D.O.B. - 26 April 1995

Marital Status - Single

Languages - Hindi & English

DECLARATION:-

I hereby declare that the above mentioned information is true to the best of my knowledge.

Place:-

Date:-

Signature:-.